



Changes to our COVID Protocol effective August 1, 2022

We are excited to announce that beginning August 1, 2022, our lobby will be re-opening. We know this has been a long couple of years for everyone and we are so happy to be able to say "welcome" in person. You may come in the building for appointments, surgery and boarding drop offs and to pick up medication or food.

For your safety and the safety of our staff and Doctors, we will continue to ask that all persons entering our building abide by a few simple rules :

- 1- In accordance with CDC protocol, we are no longer requiring masks for all people who come inside. However, we still do recommend them and have them available for use. Our Doctors have chosen to continue to wear them, as has most of our staff.
- 2- Social distancing continues to be important. Please maintain a safe distance from others in our lobby and the exam rooms and understand if someone asks you to take a few steps back.
- 3- We ask that you not bring children to your pet's medical appointment. It is a time for you and the Doctor to discuss your pet's health care needs without distraction. If your child(children) must come with you, we will handle the appointment curbside and the Doctor will be able to communicate findings by phone.
- 4- Curbside service is still available. If you want to remain in your car during your pet's appointment, simply call our front desk to let them know.
- 5- In order to avoid congestion in our lobby in the late afternoon, our surgical and drop off patient discharges will continue to be handled curbside.

Please understand that it has been more than 2 years since our lobby has been open for clients. We are very happy to have you back inside but also know that there will be issues as we undertake this process. As always, your patience and civility is very much appreciated!

WELCOME BACK !